



Circle Anglia Planned Works Programmes: Guidance for Residents

The delivery plan will show you in which year it is proposed that improvement works to your home will be carried out, subject to survey. This work will bring your home up to the Circle Anglia Standard.

The year stated relates to the financial year (for example the 2009/10 year starts on 1st April 2009 and ends on 31st March 2010).

The stock condition survey will determine the amount of works required and we may need to alter the plan and, if this is necessary, we will re-publish it.

The plan shows the town / locality, but we will not need to carry out any works to all of the properties in it.

We are not yet able to tell you in detail what work we will need to do in your home at this stage, but we will tell you this before the work starts in your area.

We will carry out a survey of your home before the year in which work is programmed. It is important that you allow access to your home to allow the survey to be undertaken and if we are not able to pre-survey your home, we will not be able to carry out any improvement works for you.

These plans do not include responsive, minor repairs or cyclical works.