

## What's in it for You?

- You will meet lots of new people
- We will provide you with training and ongoing support
- You will gain new experiences
- Expenses and allowances to attend meetings
- Stationery
- There are plenty of opportunities to have some fun



## Our Commitment to Resident Involvement



If you wish to accept the challenge to see how rewarding your involvement might be and help shape the services that Roddons provide then contact the Resident Involvement Team.

**Roddons Housing Association**  
**Beacon House**  
**23 Hostmoor Avenue**  
**March PE15 0AX**

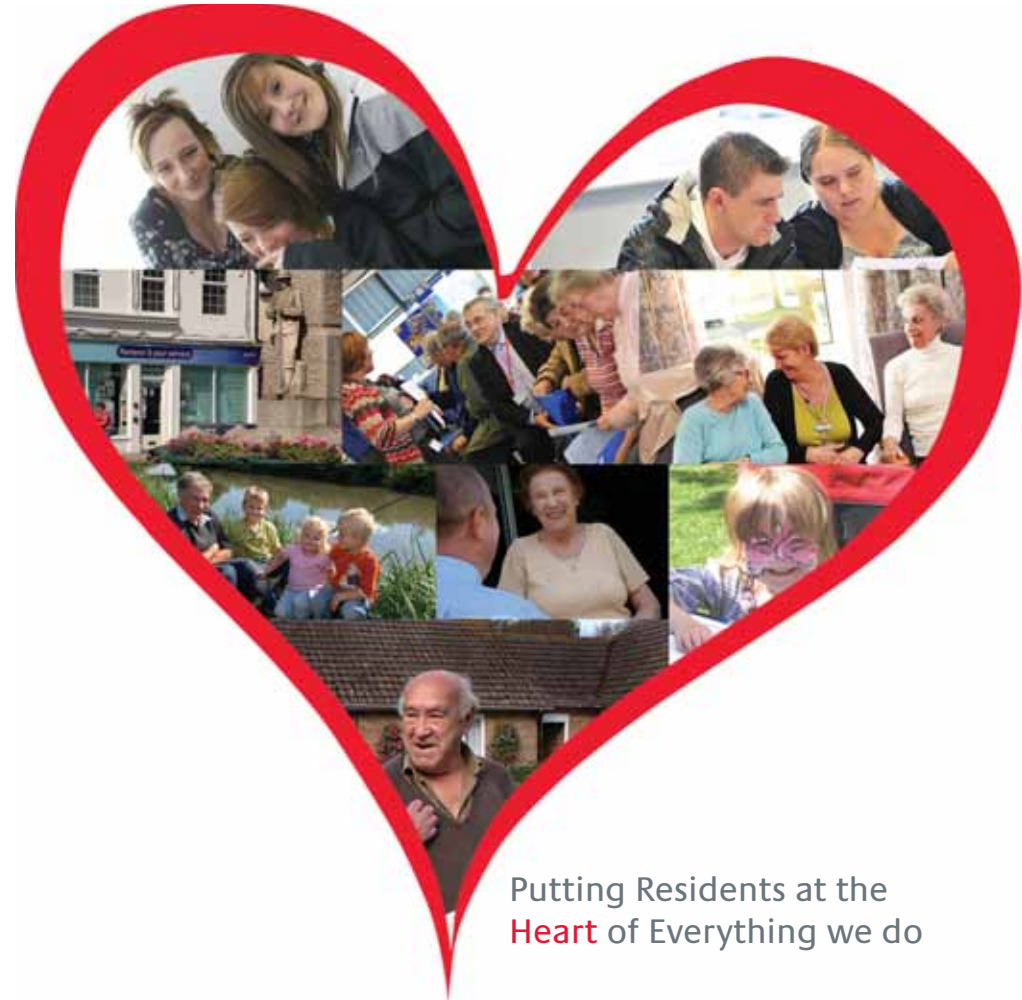
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**Roddonsenquiries@circleanglia.org**

**www.circleanglia.org**



Putting Residents at the **Heart** of Everything we do

*Enhancing Life Chances*

## Getting involved

We all have views about our home, our environment and community.



Roddons is committed to:

- Putting residents at the heart of what we do
- Listening to and working closely with our customers so Roddons deliver better services to residents and plan for the next generation
- Providing opportunities for you to get involved, and supporting you with training, help and advice so this can be at whatever level you wish
- Giving our residents the chance to influence and shape services for the future
- Involving residents in scrutinising services, policies and procedures



Enhancing Life Chances

Putting Residents at the Heart of Everything we do

## Menu of Involvement

- Surveys/questionnaires
- Casual Active Tenants
- Estate Inspections
- Chatting Café
- Focus Groups
- Resident Groups
- Residents Associations
- Forums
- Tenant Advisory Groups
- Mystery Shoppers
- Tenant Inspectors
- Residents & Service Use Panel
- Residents Scrutiny Panel
- Board
- Training
- Community Projects
- Community Events
- Youth Group



Enhancing Life Chances

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