

Agency/Organisation Contact List

<i>Company/ organisation</i>	<i>Address</i>	<i>Contact details</i>	<i>Brief description of organisation.</i>
Hackney Council	London Borough of Hackney Hackney Town Hall Mare Street London E8 1EA	Tel: 020 8356 3000 Fax: 020 8356 2080 Email: info@hackney.gov.uk	Provides general information about services the Council does and doesn't offer. Can be used as a useful starting point for specific departments within the organisation that aren't immediately obvious or available.
Hackney Housing Options and Advice.	Reception Christopher Addison House 72 Wilton Way E8 1BJ	Opening Times Mon, Tues, Thur, Fri: 8am - 4pm (Doors open at 8am, services start at 9am). Phoneline: Mon to Fri: 8am - 8pm. Sat: 9am - 1pm. Email: housingadvice@hackney.gov.uk Tel: 020 8356 2929 Fax: 020 8356 4431	We can offer: <ul style="list-style-type: none"> • Advice and assistance to people looking for somewhere to live • Realistic, up-to-date and in-depth advice on housing and how to pay for it • A full housing option service covering: <ul style="list-style-type: none"> > Private renting > Low cost home ownership > Mobility options > Supported housing • Assistance with keeping your home • Online up-to-date information on emergency accommodation that may be available for single

			<ul style="list-style-type: none"> people Personalised referrals to other sections if we cannot help you
Citizens Advice Bureau - Hackney Mare Street CAB	236 - 238 Mare Street, London, E8 1HE	<p>Tel: 020 8525 6350 (Admin) 0870 126 4013 (Advice Line Tue & Wed 1pm - 3pm)</p> <p>Fax: 020 8985 0462</p> <p>Web: www.eastendcab.org.uk</p> <p>Drop in service MON to THU: 10am - 3pm. Telephone Advice MON to THU: 1pm - 4pm. MON and WED: 5pm - 8pm by appointment only</p>	Mare St Cab's core advice service can assist you on a vast range of issues, including welfare benefits, consumer problems, employment issues, housing problems, legal issues, debt advice, relationship, family and personal problems as well as tax and utility related topics
Citizens Advice Bureau - Dalston CAB	491- 493 Kingsland Road, London, E8 4AU	<p>Tel: 020 7249 8027 0870 126 4013 (24 hour recorded information)</p> <p>Fax: 020 7249 7699</p> <p>Web: www.eastendcab.org.uk</p> <p>Phone advice MON, TUE and THUR: 1pm - 4pm. Appointments can only be made on Mondays or Tuesdays between 9.45am – 12noon</p>	Dalston Cab's core advice service can assist you on a vast range of issues, including benefits, consumer problems, employment issues, housing problems, legal issues, relationship, family and personal problems as well as tax and utility matters, welfare rights
Hackney Safer Communities Services Neighbourhood Watch	2nd Floor Maurice Bishop House 17 Reading Lane E8 1HH	<p>Opening Times Mon to Fri: 9am - 5pm.</p> <p>Email: safertools@hackney.gov.uk</p> <p>Tel: 020 8356 3170</p> <p>Fax: 020 8356 2241</p>	Schemes help lessen people's anxieties about crime, strengthen links with the police and the borough council and offer reduced insurance premiums to members. Typically, schemes are led by a coordinator and comprise a committee of local residents who meet regularly to identify

			<p>crime related problems and examine what action can be taken.</p> <p>For more information contact the Police Partnership and Problem Solving Unit on 020 8217 3472.</p>
Hackney Police Station	2 Lower Clapton Road Hackney London E5 0PA	Tel - 0300 123 1212 Email: hackney.police@met.police.uk	Opening times: 24 hours a day Disabled access and facilities (external link)
Stoke Newington Police Station	33 Stoke Newington High Street, Stoke Newington London N16 8DS	Tel - 0300 123 1212 Email: hackney.police@met.police.uk	Opening times: 24 hours a day Disabled access and facilities (external link)
Shoreditch Police Station	4-6 Sheperdess Walk Shoreditch London N1 7LF	Tel - 0300 123 1212 Email: hackney.police@met.police.uk	Opening times: 24 hours a day Disabled access and facilities (external link)
Dalston Cross Police Office	Rear of unit 2B Kingsland Shopping Centre Kingsland High Street Dalston Cross London E8 2LX	Tel - 0300 123 1212 Email: hackney.police@met.police.uk	Opening times: Variable, Monday to Saturday 0800-2200/0900-1700/1000-1800 Disabled access and facilities (external link)
Environmental Health	Dorleston Court 81 Downham Road N1 5TR	Opening Times Office hours Mon to Fri: 9am - 5pm. Phone line open Mon to Fri: 8am - 8pm. Sat: 9am - 1pm.	Information on all aspects of Environmental Health, including: animal welfare, food hygiene and safety, pests and infectious diseases

		Email: info@hackney.gov.uk Tel: 020 8356 4911 Fax: 020 8356 4916	
Womens Aid		0808 2000 247 Free phone 24 hr National Domestic Violence Helpline	Women's Aid is the key national charity working to end domestic violence against women and children. We support a network of over 500 domestic and sexual violence services across the UK
Hackney Asian Women's Aid	<i>Refuge:</i>	Telephone: 020 8800 7263 Opening Times: Mon-Fri 9am-5pm Fax – 0208 800 1034	
Hackney Age Concern	52 Matthias Rd London, N16 8QD	020 72542183 <i>ageconcernhackney.org.uk</i>	(have links to a handy man service/project) Age Concern Hackney exists to promote the well-being of all older people in Hackney and support them in making later life a fulfilling and enjoyable experience
The Green Door		Call: 07772 565 546 Thursdays from 5.30 - 8.30.	Social/Support group for young lesbian, gay, bisexual and/or transgender people under 25 Meets weekly in central Hackney on Tuesdays and
PACE	PACE 34 Hartham Road London N7 9LJ	The PACE Helpline is available for family and relationship support. The Helpline is open on Monday 9.30-12.30 & Thursday 3.30-6.30 on 0808 1807 223. We also offer structured Telephone Counselling, of up to 6 weekly 30 minute sessions. Or you can email the Helpline pacehelpline@pace.dircon.co.uk Tel: 020 7700 1323 Fax: 020 7609 4909	PACE is London's leading charity promoting the mental health and emotional wellbeing of the lesbian, gay, bisexual and transgender community

		London Lesbian and Gay Switchboard 020 7837 7324 (10am-11pm)	
Commission for racial equality	St Dunstons House 201-211 Borough High Street London SE1 1GZ	020-7939 0000	Working towards elimination of racial discrimination and to promote equality of opportunity. Aims to encourage good relations between people from different racial backgrounds. Also monitors the way the 1976 Race Relations Act is working and recommends ways in which it can be improved. Provides information to people who think they may have suffered from racial discrimination or harassment. Publications from CRE Customer Services, Tel: 0870 240 3697.
Black & Ethnic Minority Working Group (BEMWG)	Unit C4, 3 Bradbury street London N16 8JN	Telephone: 020 7923 2229 Fax: 020 7276 9401 E-mail address: post@bemwg.fsnet.co.uk Web www.bemwg.org	BEMWG is a network umbrella organisation working in Hackney and the City dedicated to improve the quality of health and social care services for BME communities through representation, community development, advocacy, information, empowering of the members, networking & partnership.
Hackney Youth Service	Children and Young People's Directorate 205 Morning Lane E9 6JX.	Opening Times Mon to Fri: 9am - 5pm. Opening times for individual Youth Centre's will vary. Email: info@hackney.gov.uk Tel: 020 8356 7404 Fax: 020 8356 7408	Hackney Council provides a range of ongoing and holiday activities for young people in the Borough. These include sports and games, music, homework clubs, drama, arts and crafts, IT,

			life skills and much more
Groundwork east London	6 Lower Clapton Road Hackney, London, E5 OPD	Tel 020 89851755 Fax 020 85105400 Email contact@groundworkeastlondon.org	Groundwork East London is a charity that supports environmental regeneration in deprived areas within east London. We deliver projects and programmes, manage contracts and deliver services that can help: <ul style="list-style-type: none"> • build safer and stronger communities • promote health and well-being • support local skills and enterprise • provide young people with something to do and somewhere to go • reduce carbon emissions and tackle climate change
Hackney City Farm	1a Goldsmiths Row London E2 8QA	Telephone: 020 7729 6381 Email: farm@hackneycityfarm.co.uk	Hackney City Farm boasts purpose made <i>animal housing, craft workshops, well-established gardens</i> and <i>Frizzante @ cityfarm</i> , a café serving home made Italian dishes with an on site deli. The farm also hosts a number of craft activities including pottery, stone sculpture, music and movement and textile printing.
Anchor staying put	Hackney 133 Stoke Newington High	Telephone: 020 7249 4543 /6012 Fax 0207 241 6501	Anchor Staying Put Hackney is a not-for-profit Home Improvement Agency run by

	Street London N16 0PH	Email: stayingput.hackney@anchor.org.uk Office Hours: Monday to Friday 9.00am to 5.00pm	Anchor Trust in partnership with the London Borough of Hackney, Supporting People, Social Services and City & Hackney Primary Care Trust. We provide a service that is designed to help both older and disabled people who are homeowners, housing association tenants or private tenants.
Hackney Community Tree Nursery and Edible Garden	Hackney Community Tree Nursery, C/O LBH Council parks dept,, Homerton Road, Hackney, London, England E9 5PF	Tel07950 539 254	Community led project that uses permaculture principles Description: Hackney Community Tree Nursery and Forest Garden is a Hackney Marsh User Group, volunteer led project, based on a two acre site on Hackney Marshes in East London. As well as being a tree nursery that grows on trees and shrubs for planting out in Hackney's open spaces
HCVS - Information, Advice and Support for the Voluntary Sector	Ground Floor 84 Springfield House 5 Tyssen Street London E8 2LY	T: 020 7923 1962 F: 020 7275 8577 email: info@hcv.org.uk	Hackney CVS promotes and supports the development of the voluntary and community sector in Hackney. We provide hundreds of local voluntary and community sector (VCS) organisations with the key skills, knowledge and resources to respond to the needs of local people, especially those most in need
Hackney Voluntary Action	92 Dalston Lane, London,	Tel: 020 7241 4443	HVA is the Volunteer Centre for Hackney offering support to

	E8 1NG	<p>Fax: 020 7241 0043</p> <p>E-mail: info@hackneyvoluntaryaction.org.uk</p>	<p>organisations in volunteer recruitment, retention, recognition and appreciation. HVA is a recognised training provider, running accredited training courses for local residents and organisations</p>
inShape Healthy Living Network	11 Richmond Road London E8 3HY	<p>Phone: 020 7923 9031</p> <p>E-mail: info@inshapeinhackney.org.uk</p> <p>http://inshapeinhackney.org.uk</p>	<p>inShape is made up of 7 Hackney charities that work with residents of the borough of Hackney who are aged over fifty. We, between us, have a total of 124 years experience of working locally with older people.</p>
London, Royal British Legion		<p>http://london.britishlegion.org.uk/</p> <p>http://www.britishlegion.org.uk/about-us/legionline</p> <p>Legionline is open 10am - 4pm, Monday to Friday, except public holidays.</p> <p>08457 725 725 (local rate)</p> <p>From overseas: +44 (0)20 3207 2100 (full rate)</p>	<p>Have a project that can offer local assistance in gardening for residents that have a connection to the forces.</p> <p>Legionline is the Legion's Helpline and Information Point which is open to all members of the general public. We are able to provide information on all of the Legion's various activities as well as other service-related issues.</p>
East London Food Access (ELFA)	Unit 7, The Print House 18 Ashwin Street Dalston E8 3DL	<p>www.elfaweb.org.uk</p> <p>Phone - 020 7254 1829</p>	<p>Hackney Seniors Healthy Eating Programme.</p> <p>For £10 per month seniors may receive a large £3 bag of fresh</p>

		Fax - 020 7254 4593	<p>vegetables to their door</p> <p>ELFA is a social enterprise and network of co-ops, projects and organisations helping to improve and promote access to fresh fruit and veg.</p> <p>Volunteers are also needed to assist in the setting up and running of fruit and vegetable co-operatives, fruit tuck shops and other food projects on estates, in community centres, schools and nurseries</p>
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