

Want to win £40 just for logging your repair?

Wherry Housing Association is running a competition to encourage you to log your repair via our website, our digi TV channel or via text message.

If you want to be entered into our prize draw to win £40 worth of shopping vouchers all you need to do is log your repair via any of the methods explained below between 1st August and 31st of October 2010.

Please do not log emergency repairs via these methods, instead please call Freephone 0800 694 0165 or land line 01603 703500



Logging your repair via the Wherry website

- Visit www.wherryhousing.org
- On the “Do it online” column on the right-hand side select “Request a repair”
- If you know what the problem is, type it in the “Lookup” box and select the appropriate option
- If not use the options underneath to identify the repair needed
- Once you have identified the correct repair click on “Make report”
- Now click on “Make another report” to add another repair or click “Send this report”
- Fill out all your details and click “Send” to send your repair through to us.



Logging your repair via text

- Text us on 07624 804159.
- Please include the first line of your address and postcode in the text message together with a brief description of the problem, for example: dripping kitchen tap.

Logging your repair via the digi TV channel

- To access the channel:

If you have Sky:

Press the Interactive button
 Press 8 (Directgov)
 Choose ‘Select’ on welcome page
 Choose ‘1 – Local Services’
 Choose Eastern England
 Choose Wherry Housing Association

If you have a Virgin Interactive Box

Press the Interactive button
 Select News & Info
 Select Looking Local
 Select Eastern England (4)
 Select Wherry Housing Association (4)

If you have a Virgin Non-Interactive Box (e.g.: V-Box on Telewest and all V+ Boxes)

Press Home button
 Select Interactive (7)
 Select News & Info
 Select Looking Local
 Select Eastern England (4)
 Select Wherry Housing Association (4)



- Once you are on the Wherry channel select “Report it & request it” (4)
- Then “Report it” (1)
- Then “Repairs” (5)
- Click on the “Next” button and select the appropriate repair
- If your repair does not fall under any of the categories offered keep clicking “Next” until you get to the extra details option where you can type in the nature of your repair
- Please also let us know if there any times that are best for you in the availability box (e.g. avoid school runs 8:00 – 9:30)
- Click “Next” again, enter your contact details and click “Send”.

If you order a repair by text, on our website or through our digi TV channel we will book your repair and contact you with an appointment time within 3 working days. You will also be automatically entered into our prize draw.

We have 5 lots of £40 shopping vouchers to give away and will contact you if you are one of our lucky winners!