

## Key information sheet

# Anti-social behaviour (ASB)



All behaviour that has a negative impact on residents' quality of life can be classed as anti-social behaviour (ASB). This can be anything from low-level nuisance to serious criminal behaviour:

- Noise nuisance, such as loud parties, loud TVs and radios
- Verbal abuse (shouting and swearing)
- Environmental issues, such as litter, dumping rubbish illegally, abandoned vehicles and graffiti
- Selling drugs
- Intimidation and harassment
- 'Hate' behaviour, directed against members of particular groups because of differences (for example, race or religion).

### How do I report ASB?

Get in touch with us to report ASB. Our contact details are at the bottom of this page.

### How we support victims and witnesses

We take the safety and perception of safety, of victims and witnesses seriously. Where appropriate will work with partners to provide additional safety measures such as:

- Regular patrols
- Visits by officers
- Provision of personal alarms
- CCTV systems and support

We will make every effort to protect and support witnesses during court proceedings.

### Our partners

We work with a range of partners, to make best use

of their expertise and powers.

- Police
- Local housing and education authorities
- Social services, support providers
- Drugs and Alcohol Action Teams
- Youth offending, probation services
- Mediation services
- Voluntary organisations

### What we can do

We are committed to tackling ASB at an early stage. We will use whatever options are most appropriate, including:

- Written and verbal warnings
- Referrals to support agencies
- Mediation
- Acceptable behaviour agreements
- Parenting contracts
- Family intervention projects.

### Legal actions

We will decide what legal enforcement action is most appropriate on a case-by-case basis. Some options are:

- Injunctions
- Anti-social Behaviour Orders (ASBOs)
- Anti-social Behaviour Injunctions (ASBIs)
- Parenting orders
- Possession action

### Confidentiality

We will treat all reports of antisocial behaviour confidentially, in line with our data protection policy. Ask us for more information on this.

We often share information with the police or social services, and will ask your permission and let you know how it will be used. However, we reserve the right to make a referral to social services or the police without permission, where the situation and the law justify this.

### **Get in touch**

If you have any questions about ASB, or would like to report an incident, please get in touch with us.