

An Easy Guide to your new look rent statement



STATEMENT OF ACCOUNT

The Grange, 1 Central Road, Morden, Surrey, SM4 5PQ
 Tel: 0300 500 3000
 www.circle.org.uk

Your account balance at end of statement period

Your name and address

Your account has a credit balance of **£841.53** as at **17-Oct-2010**

Rent: £98.50
 Charges: £28.78
 Total: £127.28

The amount charged to you each week

Your tenancy reference number

Payment Ref: 107708

Period of time the statement relates to

Statement from: 19-Jul-2010

Statement to: 17-Oct-2010

Printed on: 19-Oct-2010

If you have any queries regarding this statement please call our Customer Contact Centre on 0300 500 3000 (calls are recorded and may be monitored for quality and training purposes)

Details of any charges made to you

Payments made to your account from Housing Benefit

Rental week and the date of when a payment was made to your account or a charge deducted

Wk	Date	Description	Charges	Benefit	Payments	Balance	Outstanding /Credit
		Balance brought forward				£231.37	Credit
16	19-Jul-2010	Rent and Charges	£127.28			-£104.09	
16	19-Jul-2010	Housing Benefit		-£478.36		-£582.45	
16	20-Jul-2010	Allpay Payment			-£29.28	£611.73	Credit
17	26-Jul-2010	Rent and Charges	£127.28			-£484.45	
17	27-Jul-2010	Allpay Payment			-£29.28	-£513.73	Credit
18	02-Aug-2010	Rent and Charges	£127.28			-£386.45	
18	03-Aug-2010	Allpay Payment			-£29.28	-£415.73	Credit
19	09-Aug-2010	Rent and Charges	£127.28			-£288.45	
19	10-Aug-2010	Allpay Payment			-£29.28	-£317.73	Credit
20	16-Aug-2010	Rent and Charges	£127.28			-£190.45	
20	16-Aug-2010	Housing Benefit		-£478.36		-£668.81	
20	17-Aug-2010	Allpay Payment			-£29.28	-£698.09	Credit
21	23-Aug-2010	Rent and Charges	£127.28			-£570.81	Credit
22	30-Aug-2010	Rent and Charges	£127.28			-£443.53	
22	31-Aug-2010	Allpay Payment			-£29.28	-£472.81	
22	03-Sep-2010	Allpay Payment			-£29.28	-£502.09	Credit
23	06-Sep-2010	Rent and Charges	£127.28			-£374.81	
23	07-Sep-2010	Allpay Payment			-£29.28	-£404.09	Credit
24	13-Sep-2010	Rent and Charges	£127.28			-£276.81	
24	13-Sep-2010	Housing Benefit		-£478.36		-£755.17	
24	14-Sep-2010	Allpay Payment			-£29.28	-£784.45	Credit
25	20-Sep-2010	Rent and Charges	£127.28			-£657.17	Credit

Details of whether your account is in credit or there is a balance outstanding

Payments made by you

IMPORTANT: Some of our customers receive Housing Benefit payments onto their account. If this applies to you, please be aware that these payments are usually paid in arrears – most commonly 4-weekly in arrears. If this is the case, you may need to look at the balance on the date that the last Housing Benefit was paid onto your account to get the most accurate balance.

If you would like this statement in large print please contact us so that we can provide this service in the future for you.

If you have any queries regarding your rent statement you can call Merton Priory Homes on 0300 500 3000