



## **Housing Management Officers**

Housing Management services are provided by specialist staff, based at either our **Tonbridge** or **Larkfield** Regional Offices. If you would like to e-mail someone, please click on the link below their name.

### **Staff based at Tonbridge Regional Office: Enterprise House 2, Avebury Avenue, Tonbridge, TN9 1TL**

#### **For queries concerning Anti-social behaviour, nuisance, harassment or domestic violence:**

Pauline Plummer,  
Community Compliance Officer  
[pauline.plummer@russethomes.org](mailto:pauline.plummer@russethomes.org)

- East Peckham
- Golden Green
- Ightham
- Plaxtol
- Shipbourne
- Tonbridge - Cage Green, Higham Wood, Longmead, Trench Wood
- Tunbridge Wells
- Wateringbury
- West Peckham

Rachel Castle,  
Community Compliance Officer  
[rachel.castle@russethomes.org](mailto:rachel.castle@russethomes.org)

- Tonbridge – Barden, Baltic, Brook Street, Hectorage, Lodge Oak Lane, Town Lock
- Hadlow
- Hildenborough

#### **For queries concerning rent payments, rent arrears or debt counselling:**

Paula Joyce,  
Income Recovery Officer  
[paula.joyce@russethomes.org](mailto:paula.joyce@russethomes.org)

- East Peckham
- Golden Green
- Hildenborough
- Ightham
- Plaxtol
- Shipbourne
- Tonbridge - Cage Green, Higham Wood, Longmead, Trench Wood, Townlock
- Tunbridge Wells
- Wateringbury
- West Peckham

Christine Ludwin,  
Income Recovery Officer  
[christine.ludwin@russethomes.org](mailto:christine.ludwin@russethomes.org)

- Tonbridge – Barden, Baltic, Brook Street, Hectorage, St Stephens
- Hadlow

**For queries concerning your home, neighbourhood or general enquiries:**

Adrian Butt,  
Neighbourhood Housing Officer  
[adrian.butt@russethomes.org](mailto:adrian.butt@russethomes.org)

- East Peckham
- Golden Green
- Hadlow
- Hildenborough
- Tonbridge - Barden, Brook Street, Baltic, Hectorage, St Stephens, Townlock, Lockside
- Tunbridge Wells
- Wateringbury
- West Peckham

Shaun Chapman,  
Neighbourhood Housing Officer  
[shaun.chapman@russethomes.org](mailto:shaun.chapman@russethomes.org)

- Tonbridge – Cage Green, Higham, Longmead, Trench Wod
- Ightham
- Plaxtol
- Shipbourne

**Area Housing Officers based at Larkfield Regional Office: 1-3 Martin Square, Larkfield, Aylesford, ME20 6QL**

**For queries concerning Anti-Social behaviour, nuisance, harassment or domestic violence:**

Penny Butler,  
Community Compliance Officer  
[penny.butler@russethomes.org](mailto:penny.butler@russethomes.org)

- Addintgon
- Airfield
- Barming
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Stansted
- Trottiscliffe
- West Malling
- Wrotham

Renee Mills  
Community Compliance Officer  
[renee.mills@russethomes.org](mailto:renee.mills@russethomes.org)

- Aylesford
- Burham
- Ditton
- Eccles
- East Malling
- Larkfield
- Lunsford Park
- Snodland
- Wouldham

**For queries concerning rent payments, rent arrears or debt counselling:**

Sara Gilbert  
Income Recovery Officer  
[sara.gilbert@russethomes.org](mailto:sara.gilbert@russethomes.org)

- Aylesford
- Burham
- Ditton
- Eccles
- East Malling
- Larkfield
- Lunsford Park
- Wouldham

Anita Iles  
Income Recovery Officer  
[anita.iles@russethomes.org](mailto:anita.iles@russethomes.org)

- Addintgon
- Airfield
- Barming
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Snodland
- Stansted
- Trottiscliffe
- West Malling
- Wrotham

**For queries concerning your home, neighbourhood or general enquiries:**

Peter Gillett,  
Neighbourhood Housing Officer  
[peter.gillett@russethomes.org](mailto:peter.gillett@russethomes.org)

- Aylesford
- Barming
- Burham
- Ditton
- Eccles
- East Malling
- Larkfield
- Lunsford Park
- Wouldham

Terry Reed,  
Neighbourhood Housing Officer  
[terry.reed@russethomes.org](mailto:terry.reed@russethomes.org)

- Addintgon
- Airfield
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Snodland
- Stansted
- Trottiscliffe
- West Malling
- Wrotham