

Housing Management Officers

Housing Management services are provided by specialist staff, based at either our **Tonbridge** or **Larkfield** Regional Offices. If you would like to e-mail someone, please click on the link below their name.

Staff based at Tonbridge Regional Office: Enterprise House 2, Avebury Avenue, Tonbridge, TN9 1TL

For queries concerning Anti-social behaviour, nuisance, harassment or domestic violence:

Pauline Plummer,
Community Compliance Officer
pauline.plummer@russethomes.org

- East Peckham
- Golden Green
- Ightham
- Plaxtol
- Shipbourne
- Tonbridge - Cage Green, Higham Wood, Longmead, Trench Wood
- Tunbridge Wells
- Wateringbury
- West Peckham

Rachel Castle,
Community Compliance Officer
rachel.castle@russethomes.org

- Tonbridge – Barden, Baltic, Brook Street, Hectorage, Lodge Oak Lane, Town Lock
- Hadlow
- Hildenborough

For queries concerning rent payments, rent arrears or debt counselling:

Paula Joyce,
Income Recovery Officer
paula.joyce@russethomes.org

- East Peckham
- Golden Green
- Hildenborough
- Ightham
- Plaxtol
- Shipbourne
- Tonbridge - Cage Green, Higham Wood, Longmead, Trench Wood, Townlock, Lockside
- Tunbridge Wells
- Wateringbury
- West Peckham

Christine Ludwin,
Income Recovery Officer
christine.ludwin@russethomes.org

- Tonbridge – Barden, Baltic, Brook Street, Hectorage, St Stephens
- Hadlow

For queries concerning your home, neighbourhood or general enquiries:

Adrian Butt,
Neighbourhood Housing Officer
adrian.butt@russethomes.org

- East Peckham
- Golden Green
- Hadlow
- Hildenborough
- Tonbridge - Barden, Brook Street, Baltic, Hectorage, St Stephens, Townlock, Lockside
- Tunbridge Wells
- Wateringbury
- West Peckham

Shaun Chapman,
Neighbourhood Housing Officer
shaun.chapman@russethomes.org

- Tonbridge – Cage Green, Higham, Longmead, Trench Wood
- Ightham
- Plaxtol
- Shipbourne

Area Housing Officers based at Larkfield Regional Office: 1-3 Martin Square, Larkfield, Aylesford, ME20 6QL

For queries concerning Anti-Social behaviour, nuisance, harassment or domestic violence:

Penny Butler,
Community Compliance Officer
penny.butler@russethomes.org

- Addington
- Airfield
- Barming
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Stansted
- Trottiscliffe
- West Malling
- Wrotham

Renee Mills
Community Compliance Officer
renee.mills@russethomes.org

- Aylesford
- Burham
- Ditton
- Eccles
- East Malling
- Greenhithe
- Larkfield
- Lunsford Park
- Snodland
- Wouldham

For queries concerning rent payments, rent arrears or debt counselling:

Sara Gilbert
Income Recovery Officer
sara.gilbert@russethomes.org

- Aylesford
- Burham
- Ditton
- Eccles
- East Malling
- Greenhithe
- Larkfield
- Lunsford Park
- Wouldham

Anita Iles
Income Recovery Officer
anita.iles@russethomes.org

- Addington
- Airfield
- Barming
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Snodland
- Stansted
- Trottiscliffe
- West Malling
- Wrotham

For queries concerning your home, neighbourhood or general enquiries:

Peter Gillett,
Neighbourhood Housing Officer
peter.gillett@russethomes.org

- Aylesford
- Barming
- Burham
- Ditton
- Eccles
- East Malling
- Greenhithe
- Larkfield
- Lunsford Park
- Wouldham

Terry Reed,
Neighbourhood Housing Officer
terry.reed@russethomes.org

- Addington
- Airfield
- Birling
- Borough Green
- Kings Hill
- Leybourne
- Mereworth
- Offham
- Otford
- Platt
- Ryarsh
- Snodland
- Stansted
- Trottiscliffe
- West Malling
- Wrotham