

Agency/Organisation Contact List

<i>Company/ organisation</i>	<i>Address</i>	<i>Contact details</i>	<i>Brief description of organisation.</i>
Waltham Forest Council	Waltham Forest Town Hall, Forest Road, Walthamstow E17 4JF	Tel 020 8496 3000 Fax 020 8496 3001 Email wfdirect@walthamforest.gov.uk	Provides general information about services the Council does and doesn't offer. Can be used as a useful starting point for specific departments within the organisation that aren't immediately obvious or available.
The Housing Advice Unit and Homeless Persons Unit	Ground Floor Bidborough House 20 Mabledon Place WC1H 9BF	Tel 020 8496 3000 Fax 020 8496 5431 housing.advice@walthamforest.gov.uk	The Housing Advice Unit at Waltham Forest Housing Services gives free advice on housing matters to all residents within the borough
Waltham Forest Citizens Advice Bureau Walthamstow CAB	167 Hoe Street Walthamstow London E17 3AL	tel: 0870 126 4026 telephone advice: 0844 826 9696	Walthamstow CAB is part of the Waltham Forest Citizens Advice Bureaux and is run by a voluntary Board and staffed by paid workers and volunteers providing advice to residents of the London Borough of Waltham Forest. Because of the way we are funded, we can only assist non-residents of the borough with details of their local advice providers. You can contact us for advice on a range of common problems.

Leytonstone CAB	547-551 High Road London E11 4PB	tel:020 8988 9620	<p>Leytonstone CAB is part of the Waltham Forest Citizens Advice Bureaux and is run by a voluntary Board and staffed by paid workers and volunteers.</p> <p>Our aim is to provide practical advice on a range of subjects for people who live in Waltham Forest.</p>
Waltham Forest Race Equality Council	Community Place 806 High Road London E10 6AE	Phone 020 8279 2425 Fax 020 8279 2496 Email info@wfrec.org.uk Website www.wfrec.org.uk	<p>Advice and information on all aspects of racial equality, particularly immigration advice, discrimination issues in employment, education, housing and other services. Campaign for greater racial equality and offer advice and training to statutory and voluntary agencies in Waltham Forest.</p> <p>Target Group ,General public, particularly members of black and minority ethnic communities.</p> <p>Languages ,Bengali, French, Punjabi, Urdu and access to interpreters.</p>
Neighbourhood Watch at Waltham Forest	Bill Nisbet Neighbourhood Watch / Crime Prevention Chingford Police Station	Telephone: 020 8345 3178	<p><i>Neighbourhood Watch is for everyone</i></p> <p>Anyone can join a Neighbourhood watch team and everyone can play a part in achievements. Any community or neighbourhood - however large or</p>

			small the scheme. A scheme can be made up of just a few houses in a street, or a few residents in a square or a whole estate. Each scheme can be different - you use the title 'Neighbourhood Watch', or put a sticker in your window.
Chingford Police Station	King's Head Hill Chingford London E4 7EA	0300 123 1212 Email: walthamforest@met.police.uk	Opening times: 24 hours a day <u>Disabled access and facilities</u>
Leyton Police Station	215 Francis Road, London E10 6NJ	0300 123 1212 Email: walthamforest.police@met.police.uk	Opening times: 07:00 - 03:00 daily <u>Disabled access and facilities</u>
Walthamstow Police Station-	360 Forest Rd Walthamstow~ London E17 5JQ	0300 123 1212 Email: walthamforest.police@met.police.uk	Opening times: 0700 - 0300 daily <u>Disabled access and facilities</u>
Waltham House	Waltham House 11 Kirkdale Road Leytonstone E11 1HP	0300 123 1212 Email: walthamforest.police@met.police.uk	Opening times: 0700 - 1900 daily <u>Disabled access and facilities</u>
Walthamstow Town Centre Police Office	191-193 High Street Walthamstow London E17 7BX	0300 123 1212	Opening times: Open Tuesday to Saturday 10:00 -1800 <u>Disabled access and facilities</u>

Environmental Health	Environment and Regeneration Waltham Forest Council Sycamore House Forest Road Walthamstow E17 4JF	tel 020 8496 3000 email wfdirect@walthamforest.gov.uk	
Waltham Forest Women's Aid	London Borough of Waltham Forest Community Safety Team Room 204, Town Hall Forest Road E17 4JF	Tel 020 8496 4410 Fax 020 8527 8313 mee.cheuk@walthamforest.gov.uk	Adhikar in Waltham Forest Domestic Violence Multi-agency Working Group
Safe and Strong Communities	Sycamore House Waltham Forest Town Hall Complex Forest Road Walthamstow E17 4JF	Email communitysafety@walthamforest.gov.uk Tel 020 8496 3000	Preventing crime in Waltham Forest There are things you can do to make it much less likely that you'll become a victim of crime. We want to raise the level of awareness about some of the community safety issues in Waltham Forest, and to provide information about services that are available to help combat these.
Age Concern Waltham Forest	Zenith House 210 Church Road Leyton E10 7JQ	tel: 020 8558 5512 fax: 020 8558 0383 e-mail: info@ageconcernwf.org.uk	(may have links to a handy man service/project) We work to improve the quality of life for older adults in Waltham Forest by:

			<ul style="list-style-type: none"> • providing direct services • campaigning for the rights of older adults • working with other organisations that share our goals.
Older people's voluntary sector partnership	Zenith House 210 Church Road Leyton E10 7JQ	tel: 020 8558 8716 fax: 020 8558 0383 e-mail: g.jerome@ageconcernwf.org.uk	
Lesbian and Gay Action (LAGA)	Community Place, 806 High Road, Leyton, E10 6AE.	Paul 020 8556 8563 Post@laga.org.uk Fax: 020 8556 8573	LAGA is a lesbian, gay, bisexual and transgender organisation that provides outreach, support, and third party reporting to victims of transphobic, ableist, racist and domestic violence, incidents and crimes. We also deliver training, campaign for equality, act as consultants and raise awareness about LGBT issues
Commission for racial equality	St Dunstons House 201-211 Borough High Street London SE1 1GZ	020-7939 0000	Working towards elimination of racial discrimination and to promote equality of opportunity. Aims to encourage good relations between people from different racial backgrounds. Also monitors the way the 1976 Race Relations Act is working and recommends ways in which it can be improved. Provides information to people who think they may have suffered from racial discrimination or harassment. Publications from CRE Customer Services, Tel: 0870 240 3697.
Youth Service Central Office	Outset Building 2a Grange Road	Tel 020 8496 1530	The youth support service's primary aim is to improve outcomes for young

	Walthamstow E17 8AH	Fax 020 8496 1536 Email youth.service@walthamforest.gov.uk	people 13-19 years and up to 25 for people with disabilities, broadening the range and quality of experiences available to them. Young people are encouraged to lead on this process and take decisions as to the activities that are commissioned
East London Black Women's Organisation	ELBWO Centre, Clinton Road, Forest Gate, London, E7 0HD.	020 8534 7545 elbwo.ltd@btconnect.com	Our core specialisms in childcare, education and family support for women in violent relationships, are issues which drive us to provide appropriate services and, where necessary, work with partner agencies to ensure that individuals acquire the relevant resources which will enable them to realise their potential. BME
BME Alliance Waltham Forest	Unit 17, Alpha Business Centre, South Grove, Walthamstow, London E17 7NX Tel 020	8509 8338 Fax 020 8521 1672 Email info@bmealliance.org.uk	established in 2003 and endeavours to meet the needs of BME communities and the BME voluntary and community sector
Forest Recycling Project		tel 0208 539 3856 email info@frponline.org.uk web site www.frponline.org.uk	Forest Recycling Project is a community recycling project which offers the following services. A comprehensive recycling service for local businesses, Regular 'Give or Take' community waste exchange days ,Waste exchange website -

			<p>www.giveortake.org Community Re-paint - reclaiming discarded paint and redistributing to community groups and individuals on benefits for free. FRP is always looking for volunteers to help with collections, sorting and promoting waste minimisation.</p>
BTCV Nature Conservation		<p>Gareth Chalmers tel 020 8986 7173 email g.chalmers@btcv.org.uk</p>	<p>Come and help BTCV make a difference to Waltham Forest's nature reserves and green spaces. Anyone can become involved in practical nature conservation activities. All equipment and training supplied. Please wear appropriate clothing and footwear (ring for site locations). Meet at BTCV office, 1 Connaught Close, Leyton E10. Bus stop on Lea Bridge Road near Lee Valley Riding School. Suitable for people with disabilities and children if accompanied by an adult.</p>
Groundwork East London	<p>6 Lower Clapton Road Hackney, London, E5 OPD</p>	<p>Tel 020 89851755 Fax 020 85105400 Email eastlondon@groundwork.org.uk</p>	<p>Groundwork East London is a charity that supports environmental regeneration in deprived areas within east London. We have been delivering practical and sustainable improvements with communities since</p>

			1994. Working primarily in the London borough's of Hackney, Barking and Dagenham, Havering and Newham, we are now expanding our operational area to include the London borough's of Waltham Forest and Redbridge. Groundwork East London is a not-for-profit organisation
Waltham Forest Local Food Hub Lead Organisation: Women's Environmental Network (WEN)		Contact Clare Joy/Caroline Fernandez by email at food@wen.org.uk or telephone on 0207 481 9004. Lead Facilitator: Nicole Freris Contact by email at samsara1964@hotmail.com or telephone on 08454 582 871 or 07970 172058.	The projects aims to: Develop a food hub that aims to support local people to Access quality local organic produce Be informed about food nutrition and food growing, Access training, Run a café, Be involved in micro-processing enterprises
London, Royal British Legion	Office: 63 Hall Lane London E4 8HW	http://london.britishlegion.org.uk/ Tel: 020 8529 1333 Fax: 020 8529 1333 http://www.britishlegion.org.uk/about-us/legionline Legionline is open 10am - 4pm, Monday	Have a project that can offer local assistance in gardening for residents that have a connection to the forces. Legionline is the Legion's Helpline and Information Point which is open to all members of the general public. We are able to provide information on all of the Legion's various activities as well as

		<p>to Friday, except public holidays.</p> <p>08457 725 725 (local rate)</p> <p>From overseas: +44 (0)20 3207 2100 (full rate)</p>	other service-related issues
Organic lea - Lea Valley food growing cooperative	The Hornbeam Centre 458 Hoe Street E17,	<p>Email: info[at]organiclea.org.uk</p> <p>Phone (at the Hornbeam Centre): 020 8558 6880</p>	In partnership with the Hornbeam Centre, Organiclea is developing a 'local food centre' – a place where local people can get quality local organic produce, find out about food nutrition and food growing, and get involved in cooking and processing enterprises
Volunteer Centre Waltham Forest	Community Place 806 High Rd Leyton London E10 6AE	<p>TEL: 020 8539 8163 FAX: 020 8532 8521</p> <p>General Enquiries: info@volunteercentrewf.org.uk</p> <p>VolunteerEnquiries: volunteer@volunteercentrewf.org.uk</p>	<p>May have links to gardening volunteer projects</p> <p>The Volunteer Centre Waltham Forest (VCWF) is a local volunteering development agency providing and promoting advice, publicity, information and support to volunteers, potential volunteers, and volunteer involving organisations. We strive as a centre of excellence to operate at the highest standards of quality, effectiveness and best practice.</p>